

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 21<sup>st</sup> day of December 2018**

**C.G.No:61/2018-19/Vijayawada Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

K.Chakradara Rao & Others,  
D.No:1-19,  
Pasalapudi,  
Guntakoduru,  
Gudivada,  
Krishna -Dist.

Complainant

***AND***

1.AE/Gudivada Rurals  
2.ADE/Gudivada  
3.DE/Gudivada

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum for rectification of low voltage problem on 11KV Kanukolla feeder in Guntakoduru village and requested to change the supply on 11KV industrial feeder emanating from 33/11 KV Dondapadu substation in Gudivada.
2. Respondent No 1,2 & 3 submitted their joint written submission wherein they have elucidated that previously the Guntakoduru village was on 11KV Kanukollu feeder emanating from 33/11 KV Mandapalli substation and at that time the maximum load on the 11KV Kanukollu feeder was nearly about 200 amps. Respondent No.1 had directed the interlinking line and diverted a part of load from 11KV Kanukollu feeder to 11KV Korlapadu feeder in the month of March 2018. The load on 11KV Kanukollu feeder is nearly 120 amp to 140 amp and the load on the 11KV Korlapadu feeder is 90 amps to 120 amps and due to this low voltage problem and other unnecessary trippings on the 11KV Guntakoduru village were reduced. At present the low voltage problem to the Guntakoduru village was rectified and there is no need

**DESPATCHED**  
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to connect Guntakoduru village and 11KV industrial feeder emanating from 33/11 KV Dondapadu substation.

3. Respondents had enclosed the statement of the complainant addressed to the Chairperson/CGRF wherein he stated that his grievance was attended by the Respondents on 05/05/2018 and now he is not facing any problem.
4. Complainant when contacted over phone by the Forum on 15.12.2018 at 11:46 a.m. expressed satisfaction for redressing is grievance.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 21<sup>st</sup> day December 2018.

Sd/- <b>Member (Finance)</b>	Sd/- <b>Member(Technical)</b>	Sd/- <b>Independent Member</b>	Sd/- <b>Chairperson</b>
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**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.